

OPTO 22

Deleting and undeleting an ioDisplay alarm may affect alarm points

APPLIES TO

ioDisplay Professional and ioDisplay Basic

SYMPTOMS

Deleting an ioDisplay alarm graphic and then selecting the Edit→Undo Add Alarm option causes unexpected results. The following are examples of symptoms that can occur:

1. Alarm points that were assigned to the alarm, appear but are not active.
2. The tag reference count for alarm points is not accurate.

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WORKAROUND

Delete the alarm, create a new alarm, and recreate the alarm configuration for it.

RESOLUTION

Opto 22 has resolved this issue.

VERSIONS

- Problem was discovered in version: R7.0c
- Problem is fixed in version: R7.0f ioDisplay Professional
R7.0e ioDisplay Basic

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