

## **OPTO 22**

# **Controller will not boot up properly after storing strategy to flash**

### **APPLIES TO**

SNAP-UP1-ADS control engine firmware  
SNAP-UP1-M64 control engine firmware  
SNAP-UP1-D64 control engine firmware  
SNAP-LCE control engine firmware  
SNAP-PAC-S1 control engine firmware

### **SYMPTOMS**

The control engine resets shortly after booting up.

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### **CAUSE**

Corrupt file lengths in flash may cause this symptom.

The problem is not unique to strategy files, but can occur if the file length for any file stored in the flash file area is corrupt.

### **WORKAROUND**

Use the control engine's 'Reset to factory defaults' jumper to clear the problem.

### **RESOLUTION**

Opto 22 has resolved this issue.

### **VERSIONS**

- Problem was discovered in version: R6.1c
- Problem is fixed in version: R7.1a

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