

## **OPTO 22**

# **Running maximum number of charts and Call Chart command on ioControl control engines**

### **APPLIES TO**

SNAP-UP1-ADS firmware  
SNAP-UP1-M64 firmware  
SNAP-UP1-D64 firmware  
SNAP-LCE firmware  
SNAP-PAC-S1 firmware

### **SYMPTOMS**

If the ioControl Call Chart command is executed while the maximum number of charts are already running, the control engine may hang or reset.

OptoKB Article:	KB50281
Last Review:	April 11, 2006
Revision:	2.0

### **WORKAROUND**

Verify your control engine is running one chart less than the maximum number of charts it can manage. This allows the Call Chart to execute successfully.

### **RESOLUTION**

Opto 22 has resolved this issue.

### **VERSIONS**

- Problem was introduced in version: R1.0
- Problem is resolved in version: R7.1a

### **DISCLAIMER**

This Opto 22 Knowledge Base ("OptoKB") article is intended to provide general technical information on a particular subject or subjects and is not an exhaustive treatment of such subjects. Accordingly, the information in this OptoKB article is not intended to constitute application, design, software, or other professional engineering advice or services. Opto 22 may modify the OptoKB articles at any time. Before making any decision or taking any action which might affect your equipment, you should consult a qualified professional.

OPTO 22 DOES NOT WARRANT THE COMPLETENESS, TIMELINESS, OR ACCURACY OF THE DATA CONTAINED IN THIS OPTOKB ARTICLE AND MAY MAKE CHANGES THERETO AT ANY TIME AT ITS SOLE DISCRETION WITHOUT NOTICE. FURTHER, ALL INFORMATION CONVEYED HEREBY IS PROVIDED TO USERS "AS IS." IN NO EVENT SHALL OPTO 22 BE LIABLE FOR ANY DAMAGES OF ANY KIND INCLUDING DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL, LOSS PROFIT, OR DAMAGE, EVEN IF OPTO 22 HAS BEEN ADVISED ON THE POSSIBILITY OF SUCH DAMAGES.

OPTO 22 DISCLAIMS ALL WARRANTIES WHETHER EXPRESSED OR IMPLIED WITH RESPECT TO THE INFORMATION (INCLUDING HARDWARE, SOFTWARE, AND/OR FIRMWARE) PROVIDED HEREBY, INCLUDING THE IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE, MERCHANTABILITY, AND NON-INFRINGEMENT. Note that certain jurisdictions do not sanction the exclusion of implied warranties: thus, this disclaimer may not apply to you.

Copyright © 2006 Opto 22. All rights reserved.